

Annual Statement of fact of Compliance dated 10/03/2025

Code requirement:

8.2 Code requirement The Annual Complaints Performance and Service Improvement report must be reported to the landlord's governing body (or equivalent) and published on the on the section of its website relating to complaints. The governing body's response to the report must be published alongside this.

Response : Comply YES

Evidence:

Residents will receive paper copy of any resulting changes in service following any complaints received, and published on the website. Currently to date there has been none to report.

Explanation:

Agreed that should a response from the governing body be received after a complaint has been dealt with, a paper copy of this will be given to each resident and published on the website.